

# Research on Enterprise Management Innovation Path Based on Big Data Background

Xue Yang\*

Guangdong University of Science and Technology, Dongguan, Guangdong, China

\*Corresponding author: 32626048@qq.com

**Abstract:** This paper discusses the path of enterprise management innovation in the era of big data, and first introduces the challenges and opportunities brought by big data to enterprise management. Then, from the aspects of organizational structure, human resources, marketing strategy and supply chain management, this paper discusses the management innovation path of enterprises in the era of big data. Finally, it expounds how enterprises should use big data technology in practice, innovate management mode, and improve operating efficiency and competitiveness. This paper aims to provide some ideas and references for enterprise managers and promote the sustainable development of enterprises in the era of big data.

**Keywords:** The era of big data; Enterprise management; Innovation; Path research

## 1. Introduction

With the rapid development of information technology and the wide application of Internet and Internet of Things, the scale and types of data show explosive growth. These data contain all kinds of information, which is of great value to the management and decision-making of enterprises. The arrival of the era of big data has brought unprecedented opportunities and challenges to enterprise management. This paper will comprehensively expound the influence of big data on enterprise management from both theoretical and practical aspects, explore the path of enterprise management innovation in the era of big data, provide some practical ideas and methods for enterprise managers, and analyze the application of big data technology in enterprise management, so as to improve the competitiveness of enterprises. The research results of this paper can provide some practical management ideas and methods for enterprise managers, and help enterprises to improve their operating efficiency and competitiveness and achieve sustainable development in the era of big data.

## 2. The impact of big data on enterprise management

Big data has brought unprecedented impact on enterprise management. First of all, big data can help enterprises better understand market demand and consumer behavior, so as to formulate more accurate marketing strategies. Secondly, big data can help enterprises optimize supply chain management, improve production efficiency and reduce costs. In addition, big data can also help enterprises to manage and predict risks and improve the accuracy and efficiency of decision-making.<sup>[1]</sup>

The impact of big data on enterprise management is mainly manifested in the following aspects:

### (1) Data-driven decision-making

The emergence of big data enables enterprises to understand customer needs, market trends and competitors' dynamics more accurately, so as to make decisions more scientifically. Enterprises can quickly identify valuable information through big data analysis, and make decisions on this basis to improve the accuracy and efficiency of decision-making.

### (2) Personalized service

The analytical ability of big data enables enterprises to better understand customers' needs and preferences, thus providing more personalized services. Through big data analysis, enterprises can learn about customers' purchase history, browsing history, social media activities and other information, so as to provide more personalized products and services to meet customers' needs.<sup>[2]</sup>

### (3) Optimization of supply chain management

The emergence of big data enables enterprises to better understand the situation of supply chain, thus optimizing supply chain management. Enterprises can understand the bottlenecks and risks in the supply chain through big data analysis, so as to take corresponding measures to optimize. In addition, big data can also help enterprises predict customer demand, thereby optimizing inventory management and reducing inventory costs.

### (4) Innovation of human resource management

The analytical ability of big data enables enterprises to better understand the situation of employees, so as to carry out more refined human resource management. Through big data analysis, enterprises can learn about employees' work ability, work performance, training needs and other information, so as to formulate more scientific human resource management strategies and improve employees' work efficiency and satisfaction.

## 3. Challenges and opportunities of enterprise management in the era of big data

Big data has a great influence on enterprise management, including the increase of data volume, the diversification of data types and the acceleration of data speed. This paper expounds the challenges that big data brings to enterprise management, such as data security, data quality and data analysis ability. At the same time, it also discusses the opportunities brought by big data to enterprise management, such as improving operational efficiency, optimizing decision-making and innovating services. By analyzing the challenges and opportunities of enterprise management in the era of big data, we can better understand the importance of enterprise management in the era of big data.<sup>[3]</sup>

In the era of big data, enterprise management faces many challenges and opportunities. The challenges mainly include: how to effectively collect, store and process big data; How to protect data security and privacy; How to cultivate big data analysis talents. Opportunities mainly include: using big data analysis to improve the accuracy and efficiency of enterprise decision-making; Mining potential business opportunities and opportunities through big data analysis; Use big data to improve the competitiveness and market share of enterprises.

### 3.1. Challenges of Big Data to Enterprise Management

#### (1) Data security challenges

Data security is the primary challenge for enterprise management in the era of big data. In the era of big data, enterprises are faced with the storage and transmission of massive data. These data packets contain the core secrets of enterprises, and once leaked, they will cause serious losses to enterprises. Therefore, enterprises need to take a series of measures to protect the security of data, such as encryption, backup, access control and so on.

#### (2) Data quality challenges

In the era of big data, enterprises are facing data quality problems. Due to the diversity of data sources and the large-scale data volume, the problem of data quality has become more prominent. Inaccurate, incomplete and inconsistent data will bring misleading decisions to enterprises and affect their operating efficiency. Therefore, enterprises need to take a series of measures to improve the quality of data, such as data cleaning, data standardization and data verification.

#### (3) Data analysis challenges

In the era of big data, enterprises need to analyze massive data to obtain valuable information. However, the analysis of massive data also brings certain challenges. The challenges that enterprises need to face include data processing speed, data storage and management, data analysis and interpretation, etc. Therefore, enterprises need to adopt advanced data analysis technologies, such as machine learning and artificial intelligence, to solve the challenges of data analysis.

#### (4) Talent challenge

In the era of big data, enterprises need to have a high-quality data analysis team to ensure the accuracy of data and the effectiveness of analysis. However, this also brings the talent challenge faced by enterprises. Due to the specialty and complexity in the field of data analysis, enterprises need to recruit high-quality data analysis talents and provide them with good training and development opportunities.

### ***3.2. Opportunities brought by big data to enterprise management***

Big data is a hot topic in the field of information technology, and its application in enterprise management is becoming more and more extensive. In the era of big data, enterprise managers can use big data technology to obtain more information and data, so as to better understand the market demand, customer behavior, competitors and other aspects of information, thus providing more accurate reference for enterprise business decisions.<sup>[4]</sup>

The opportunities brought by big data to enterprise management mainly include the following aspects:

(1) Market marketing opportunities increased.

Big data technology can help enterprise managers better understand customer needs and preferences through the analysis of customer data, so as to better formulate marketing strategies. For example, enterprises can use big data technology to analyze customers' behaviors and understand customers' purchasing habits, preferences and other information, so as to better formulate personalized marketing strategies and improve market competitiveness.

(2) Supply chain management optimization

Big data technology can help enterprise managers better understand the operation of supply chain, find problems in time and optimize them. For example, enterprises can use big data technology to analyze the logistics, inventory, production and other links in the supply chain, find bottlenecks and problems in time, and optimize them to improve the operational efficiency and effectiveness of the supply chain.

(3) Optimization of human resource management

Big data technology can help enterprise managers better understand the work and performance of employees, so as to better manage human resources. For example, enterprises can use big data technology to analyze employees' performance, work quality and turnover rate, find problems in time and optimize them to improve employees' work efficiency and satisfaction.

(4) Increased opportunities for product innovation.

Big data technology can help enterprise managers better understand market demand and trends, so as to better carry out product innovation. For example, enterprises can use big data technology to analyze market demand and understand customers' needs and preferences, so as to better develop products that meet market demand and improve their market competitiveness.

## **4. The application of big data technology in enterprise management**

This section mainly discusses the application of big data technology in enterprise management. Firstly, this paper introduces the application of big data analysis in marketing, supply chain management and human resource management, and illustrates with examples how big data technology can help enterprises improve their operational efficiency and competitiveness.

Supply chain management is a very important part of enterprise management, which involves many links such as procurement, production, logistics and warehousing. In the era of big data, enterprises can innovate supply chain management through big data technology and improve the efficiency and quality of supply chain, thus enhancing the competitiveness of enterprises.<sup>[5]</sup>

### ***4.1. Challenges and opportunities of supply chain management in the era of big data***

With the intensification of market competition and the change of consumer demand, the supply chain management of enterprises is facing many challenges, such as high supply chain cost, delayed delivery and excessive inventory. However, the application of big data technology can help enterprises solve these problems, improve the efficiency and quality of supply chain, and also bring opportunities for enterprises, such as better understanding market demand, optimizing supply chain structure and improving supply chain flexibility.<sup>[6]</sup>

### ***4.2. Application of Big Data Technology in Supply Chain Management***

(1) Supply chain data analysis

Through the analysis of supply chain data, enterprises can better understand the operation of supply chain, find problems and make improvements. For example, by analyzing the data of inventory, delivery

date and logistics cost in the supply chain, enterprises can optimize the supply chain structure, reduce costs and improve efficiency.

#### (2) Supply chain visualization

Through visualization technology, enterprises can display the data in the supply chain in the form of charts and other forms, and understand the operation of the supply chain more intuitively. For example, through visualization technology, enterprises can monitor the logistics situation in the supply chain in real time, find problems in time and make adjustments.

#### (3) Intelligent supply chain

Through artificial intelligence and other technologies, enterprises can realize intelligent management of supply chain. For example, through artificial intelligence technology, enterprises can automatically analyze and predict the inventory and delivery date in the supply chain, so as to better grasp the situation of the supply chain and make decisions in time.

In the era of big data, the marketing strategy innovation of enterprises has become more important. Big data technology can help enterprises better understand consumer needs and behaviors, so as to formulate more accurate marketing strategies. In the process of marketing strategy innovation, enterprises need to pay attention to protecting user privacy and data security. At the same time, enterprises need to constantly learn and master big data technology in order to better apply it to marketing strategy innovation.

With the development of globalization and Internet technology, the supply chain between enterprises is becoming more and more complex, involving more and more links, such as procurement, production, logistics and sales. Traditional supply chain management methods can no longer meet the needs of enterprises, and the application of big data technology can help enterprises realize the innovation of supply chain management.

#### ***4.2.1. Application of Big Data in Supply Chain Visualization***

Supply chain visualization refers to the visualization of all links in the supply chain through data analysis and visualization technology, so that enterprise managers can intuitively understand the operation of the supply chain, so as to better manage and make decisions. Big data technology can help enterprises to visualize the supply chain. Through data analysis and visualization technology, the data in the supply chain can be displayed visually, so that enterprise managers can know the operation of each link in the supply chain in time, so as to make better management and decision.

#### ***4.2.2. Application of Big Data in Supply Chain Optimization***

Supply chain optimization refers to optimizing all links in the supply chain through data analysis and optimization technology to improve the operation efficiency and benefit of the supply chain. Big data technology can help enterprises achieve supply chain optimization. Through data analysis and optimization technology, all links in the supply chain are optimized to improve the operational efficiency and benefit of the supply chain. For example, through big data analysis, market demand can be predicted, procurement and production plans can be optimized, and inventory backlog and shortage can be avoided; Through big data analysis, we can optimize logistics distribution, improve logistics efficiency and reduce logistics costs.

#### ***4.2.3. Application of Big Data in Supply Chain Risk Management***

Supply chain risk management refers to risk management of all links in the supply chain through data analysis and risk management technology to reduce supply chain risks. Big data technology can help enterprises achieve supply chain risk management. Through data analysis and risk management technology, all links in the supply chain are managed to reduce supply chain risks. For example, through big data analysis, we can predict the financial status and delivery ability of suppliers and reduce supplier risks; Through big data analysis, we can monitor the safety and stability of logistics links and reduce logistics risks.

### **5. The importance of enterprise management innovation in the era of big data**

With the continuous development and application of big data technology, enterprise management is also facing great changes and challenges. In the era of big data, enterprises need to constantly innovate management models to adapt to market changes and customer needs. The following will analyze the importance of enterprise management innovation in the era of big data from the following aspects.

#### (1) Improve the competitiveness of enterprises

In the era of big data, enterprises need to understand market changes and customer needs through big data analysis, and adjust and optimize products and services in a timely manner. Through big data technology, enterprises can better understand customers' behaviors and preferences, improve customer satisfaction and enhance brand influence. At the same time, enterprises can optimize production and supply chain management through big data analysis, improve production efficiency and quality, reduce costs, and thus improve the competitiveness of enterprises.

#### (2) Promoting enterprise innovation

In the era of big data, enterprises need to constantly innovate management models to adapt to market changes and customer needs. Through big data technology, enterprises can better understand the market demand and trends and provide support for the innovation of products and services. At the same time, enterprises can find internal management problems and bottlenecks through big data analysis, propose innovative solutions, and promote enterprise management innovation.

#### (3) Improve enterprise efficiency

Big data technology can help enterprises achieve refined management and improve the efficiency of production and supply chain management. Through big data analysis, enterprises can understand the bottlenecks and problems in production and supply chain, make timely adjustments and optimizations, and improve production efficiency and quality. At the same time, enterprises can optimize human resource management through big data analysis and improve employees' work efficiency and satisfaction.

#### (4) Reduce enterprise risks

Big data technology can help enterprises find potential risks and problems, and make early warning and treatment in time. Through big data analysis, enterprises can understand the changes in the market and customers, make timely adjustments and optimizations, and reduce market risks. At the same time, enterprises can find internal management problems and bottlenecks through big data analysis, make timely adjustments and optimizations, and reduce internal management risks.

## 6. Conclusion

This paper discusses the path of enterprise management innovation in the era of big data, and expounds the application of big data technology in enterprise management with practical cases. In the future, big data technology will continue to bring profound influence and change to enterprise management. Therefore, the future research direction and application prospect are as follows: With the development of artificial intelligence technology, enterprise management will be more intelligent in the future. Big data analysis will provide enterprises with more accurate data support, help enterprises realize intelligent management and improve management efficiency and effectiveness. With the wide application of big data, data security and privacy protection have become important issues. Future research should focus on how to ensure the security and privacy of big data and provide more reliable protection for enterprise management. The application of big data technology has gone beyond the scope of a single industry. Future research should focus on how to achieve cross-border cooperation, integrate and analyze data from different industries, and provide more comprehensive decision support for enterprises. Big data technology can help enterprises better understand customer needs, and future research should focus on how to realize personalized service and provide customers with better experience and service. To sum up, big data technology has become an indispensable part of enterprise management, and future research should focus on how to better apply big data technology, innovate enterprise management mode, and improve enterprise competitiveness and operational efficiency.

## References

- [1] Han Qi. *The innovation path of enterprise management mode in the era of big data* [J]. *Straits Science and Technology and Industry*, 2022,35(5):59-61.
- [2] Zhang Jingguo. *Based on the innovation of enterprise management model in the era of big data* [J]. *National Circulation Economy*, 2021(24):77-79.
- [3] Wen Zhihui, Du Wenjiao, Peng Cao. *Discussion on the existing problems and solutions of enterprise management under the background of big data* [J]. *Enterprise Reform and Management*, 2022(8):30-32.
- [4] Yao Yan, Yang Xinyun. *Based on the innovation of enterprise management model in the era of big data* [J]. *Marketing*, 2022(9):80-82.
- [5] Cai Yixuan. *Path innovation of human resource management in small and medium-sized enterprises in the era of big data* [J]. *Knowledge Economy*, 2021(9):68-69.
- [6] Cui Dongxiang. *Research on the innovation path of enterprise management mode in the era of big data* [J]. *Scientific public: scientific and technological innovation*, 2020(10): 90-91.